

Roefield Homeowners Association

Pool Fob Key / Phone App Notice

Residents of Roefield,

There are two ways to access the Roefield pools!

- 1) key fob
- 2) an app on your phone

HOA Dues must be current to access pools!

Key Fob Access:

The first key fob for every lot is free; replacement/additional fobs will be \$25 cash or check. Please contact IMS at info@ims-inc.info if you are unsure if your key fob has been obtained by a previous resident – you may owe the replacement charge.

There is a Pool Key Fob Agreement form that must be filled out prior to picking up a key fob. This form is available on the Roefield website at <https://www.ims-inc.info/portfolio/community-associations/roefield-homeowners-association> located at the bottom of the page.

App Access:

There is a limit of two (2) users per household. Phone access will be through an application on your phone and is *free of charge*. Please email IMS, Inc. at info@ims-inc.info. An invitation email will be sent to the email(s) provided from “alarm.com” and will contain your username. From there, you will download the app on your phone and will be able to “buzz” open doors at the pools.

By sending an email and requesting login information, you agree to the following:

- 1) The limit of two logins per household
- 2) You will not share your credentials with others.
- 3) Abuse of this application or damage to the amenities will result in removal from the system.

Contact IMS, Inc. @ 865.522.5500 to make arrangements to obtain a new pool key fob